



■ GEBERIT

GEBERIT AQUACLEAN TUMA CLASSIC

ENGINEER, WARNING LIGHTS AND TROUBLESHOOT GUIDE

Status LED on the lateral control panel

The status LED on the lateral control panel informs you of the current device status.

LED	Description
Flashes blue	The device initialises after switching on. A system flush is performed.
Lights up blue	The heating element is switched on.
Does not light up	The heating element is switched off. Economy mode is active.
Flashes blue-red	The device must be descaled. → See "Descaling the device", page 28.
Flashes red	Malfunction message → See "The shower toilet is without function", page 32.
Flashes blue-red and lights up orange	The device is blocked and urgently needs to be descaled. The spray functionalities cannot be used when blocked. The block can be reset for 1 shower cycle. To implement this, the <Shower> button must be pressed for 5 seconds.
Lights up orange	The device is now descaling. It is not possible to use the shower toilet for the duration of the descaling procedure.
Flashes orange	Water replacement is being carried out. → See "Automatic water replacement", page 23.
Flashes red and orange at the same time	The descaling function has failed and is waiting for a command from the user.

Troubleshooting

Troubleshooting

The table below explains what you need to do in the event of a fault:

- Carry out the steps one after the other until the device is no longer demonstrating any faults or is working as normal again.
- Be sure to follow the steps in order.

Step	Description of problem	Fault clearance
1	The shower toilet is demonstrating a fault or is not working as normal.	<ul style="list-style-type: none"> ▶ Switch off the device. → See "Switching the device on and off", page 16. ▶ Wait 30 seconds. ▶ Switch on the device. → See "Switching the device on and off", page 16.
2	Step 1 has been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	<ul style="list-style-type: none"> ▶ Test the status LED on the lateral control panel. → See "Status LED on the lateral control panel", page 14.
3	Steps 1 and 2 have been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	<ul style="list-style-type: none"> ▶ Check the problem descriptions in the faults table and carry out the relevant fault clearance as required. → See "The shower toilet is without function", page 32 and "Other functional errors", page 33.
4	Steps 1 to 3 have been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	<ul style="list-style-type: none"> ▶ contact customer service.

The shower toilet is without function

The following table will help you with troubleshooting if the shower toilet is without function.



DANGER

Electric shock

Incorrect maintenance work or troubleshooting can lead to serious injury or death.

- ▶ In case of malfunctions, the device must immediately be switched off at the power switch and the customer service must be contacted.
- ▶ Only trained electrically skilled persons are permitted to perform electrical installations on the device.
- ▶ Only trained professionals are permitted to perform retrofitting on the device.



The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the actuator buttons.

Description of problem	Cause	Fault clearance
The fuse or residual-current device in the electrical distributor trips once.	Malfunction has occurred	<ul style="list-style-type: none"> ▶ Replace or reset the fuse in the electrical distributor. ▶ Reset the residual-current device in the electrical distributor. <p>Result</p> <ul style="list-style-type: none"> ✓ The device initialises again after switching on. Using the device does not trip any fuses or residual-current devices.
The fuse or residual-current device in the electrical distributor trips repeatedly when the device is used.	Device defective	<ul style="list-style-type: none"> ▶ Replace or reset the fuse or residual-current device in the electrical distributor. ▶ Disconnect the mains plug (if available). ▶ contact customer service.
The product has an unknown technical defect.	Malfunction has occurred	<ul style="list-style-type: none"> ▶ Trip the fuse or residual-current device in the electrical distributor. ▶ Disconnect the mains plug (if available). ▶ contact customer service. ▶ Have the power supply tested by a skilled person.

Other functional errors

The following table will help you with troubleshooting if individual functions of the shower toilet have failed.



The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the actuator buttons.



If the device is defective, switch it off using the power switch.

Description of problem	Cause	Fault clearance
The spray arm is not functioning correctly.	Malfunction has occurred	<ul style="list-style-type: none"> ▶ Switch off the device. → See "Switching the device on and off", page 16. ▶ Wait 30 seconds. ▶ Switch on the device. → See "Switching the device on and off", page 16. <p>Result</p> <ul style="list-style-type: none"> ✓ The device initialises again after switching on.
The cleaning effect of the shower has weakened.	Spray nozzles clogged or defective	<ul style="list-style-type: none"> ▶ Clean or replace the spray nozzles. → See "Cleaning the spray nozzle", page 27. ▶ descale the device. → See "Descaling the device", page 28.
When using the shower function, the shower toilet no longer reaches the usual temperature.	Shower toilet dirty	<ul style="list-style-type: none"> ▶ descale the device. → See "Descaling the device", page 28. ▶ Switch off the device. → See "Switching the device on and off", page 16. ▶ Wait 30 seconds. ▶ Switch on the device. → See "Switching the device on and off", page 16. <p>Result</p> <ul style="list-style-type: none"> ✓ The device initialises again after switching on.

