

## GEBERIT AQUACLEAN CARE CASE STUDY: JACK VECE

### JACK'S STORY

Mr and Mrs Vece, Mark and Sarah from Exeter in Devon were looking for a toileting solution that would grant 13-year-old son Jack, independence and dignity.

Jack was diagnosed with Cerebral Palsy from birth and because of the movement and development symptoms associated with the condition, Jack had struggled all his life to manage his own personal hygiene habits.

### THE SOLUTION

The Vece family's Occupational Therapist recognised how incredibly important it was to overhaul the family's existing toilet product, and set out to find a solution that would not only support Jack on his journey to independence but also revolutionise day to day life and overall quality of life for the entire family.

Previously, mum Sarah had been unable to pop out to the shops without constantly worrying that Jack would need to use the toilet whilst she was gone, as he relied so much on her to help him. This understandably restricted where she could go and how long she could be out for. Not only that, it made Jack incredibly anxious too, as when she wasn't there to help he would often get himself into a mess.

**The family's OT recommended Geberit's AquaClean Mera Care as a solution to replace the downstairs WC in their home.**



↑ JACK'S NEW GEBERIT AQUACLEAN MERA CARE

### THE FUTURE

Due to covid-19 restrictions and the impact of lockdown at the time of installation, the family were thoroughly briefed on the toilet's functionality via WhatsApp video call to reduce face to face contact in the home.

Thanks to the financial support of the Disabled Facilities Grant, the AquaClean Mera Care was then installed just prior to Christmas 2020 on 23rd December.

Since the Geberit AquaClean Mera Care has been installed Jack has gained dignity, independence, and is now in complete control of his own personal hygiene, which means mum Sarah is able to go out without worrying about him.

Sarah is now at greater ease herself and experiencing less stress and anxiety knowing Jack is in a position to look after himself.

**Dad Mark said:** *"We're no longer worrying about getting a phone call which requires us to drop everything and rush home to help Jack. He is now able to enjoy life as a teenager with the confidence that he can adjust the WC to suit and look after himself without relying on mum as he had to previously. His confidence really has come on leaps and bounds, he has adapted really quickly, like a duck to water, and has completely got to grips with the functionality of the product".*

**"THE GEBERIT AQUACLEAN MERA CARE HAS GIVEN JACK THE SECURITY AND THE FREEDOM THAT HE CRAVED, AND THAT IS SO IMPORTANT FOR HIM, AND FOR US ALL AS A FAMILY. THE FUTURE IS MUCH BRIGHTER NOW. IT HAS TOTALLY CHANGED OUR LIVES!"**

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### GEBERIT AQUACLEAN MERA CARE

Geberit's AquaClean Mera Care is specially developed for independent living, and includes a host of features to aid personal hygiene, including individually adjustable water spray settings, an oscillating spray that cleans you at the touch of a button with a jet of warm water, an automatic flush function via user detection, remote control, warm air dryer, programmable user profiles - for multiple users - and a continuous flow heater for constant warm water.

Geberit has taken every ounce of its 150 years of experience, in helping to understand the wants and needs of its customers and put that into creating a product that can make a guaranteed difference to the way customers live day in day out.

Everything is designed with comfort and convenience in mind and the Geberit development team are constantly evolving and enhancing every aspect of the product to ensure it meets the needs of the customer.



Richard Wheeler, Area Sales Manager commented:

**"We were delighted to be able to facilitate the installation of the Geberit AquaClean Mera Care for Jack and his family, as we know how much of a huge difference this will make to them all. During these exceptional times, Geberit has continued to do everything we can to support the OT services and the clients within, working with individuals on a case-by-case basis. The team has and continues to actively carry out home assessments following guidance from the government and social services."**



↑ TOUCH-FREE OPERATION



↑ PERSONALISED COMFORT



↑ TOTAL CONTROL



↑ ADJUSTABLE HEIGHT